



Sri Arvind Mahila College, Patna
Accredited by NAAC with B Grade
(A Constituent Unit of Patliputra University, Patna)



**4th Batch of Bajaj FinServ & UpGrad's Certificate Programme in
Banking, Finance and Insurance (CPBFI)**

Programme Duration: 03 November 2025 – 09 December 2025

Date of Certificate Distribution: 12 January 2026

The 4th Batch of the Certificate Programme in Banking, Finance and Insurance (CPBFI) was successfully conducted during the period 03/11/2025 to 09/12/2025. The programme was organized by UpGrad under the Corporate Social Responsibility (CSR) initiative of Bajaj FinServ, with the objective of enhancing employability skills and industry readiness among students in the areas of banking, insurance, finance, self-management, and communication.

1. About the Programme

The CPBFI programme was designed as a blended learning initiative, combining domain knowledge with essential soft skills. The training structure was as follows:

Banking: 24 hours

Managing-Self: 12 hours

Insurance: 24 hours

Communication Skills: 36 hours

The programme emphasized both conceptual understanding and practical exposure, enabling students to develop professional competence aligned with industry requirements.

2. Resource Persons / Trainers

The sessions were conducted by experienced trainers from their respective domains:

- Mr. Gyan Prakash Jha – Insurance
- Mr. Anjani Kumar – Banking
- Ms. Tejashri Damame – Managing-Self
- Ms. Reena Gupta – Communication Skills

Their expert guidance and interactive teaching methods greatly contributed to the effectiveness of the programme. As the Course Coordinator, **Mr. Aditya Bhardwaj** played a pivotal role in the successful execution of the CPBFI programme.

3. Student Participation

Number of Students Registered: **50**

Successfully Completed CPBFI: **39** students were awarded Course Completion Certificates along with HR Workshop Certificates. **10** students were awarded HR Workshop Certificates.

4. Outcomes of the Programme

The CPBFI programme achieved the following key outcomes:

- Enhanced **knowledge and understanding of Banking, Insurance, and Financial Services.**
- Improved **communication skills, confidence, and professional behaviour** among students.
- Developed **self-management, time management, and workplace readiness.**
- Increased **employability and industry preparedness** of participating students.
- Provided practical exposure to **HR processes and corporate expectations.**

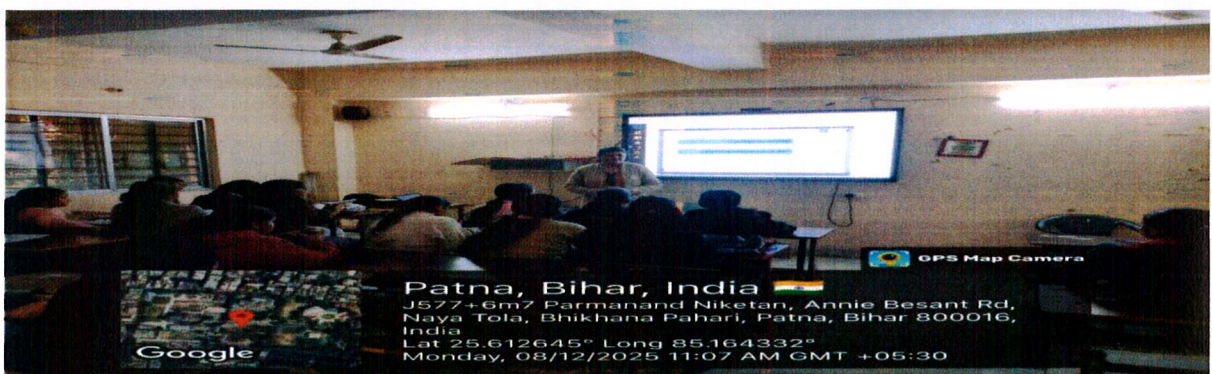
5. Conclusion

The successful completion of the 4th Batch of CPBFI reflects the commitment of UpGrad and Bajaj FinServ towards skill development and youth empowerment. The programme proved to be highly beneficial in preparing students for careers in the banking, finance, and insurance sectors. The certificate distribution ceremony held on 12/01/2026 was attended by Principal Madam, all the members of the Career Counseling and Placement Cell, Mr. Kapil Sharma and Mr. Ravi (both from UpGrad), marking the culmination of this enriching learning journey and motivating students to pursue professional excellence.

Abhardip
13/01/2026

Course Co-ordinator
CPBFI

GLIMPSES OF THE COURSE



सर्टिफिकेट कोर्स के चौथे बैच की छात्राओं को मिला प्रमाण पत्र



अरविंद महिला कॉलेज

लाइफ रिपोर्टर @ पटना

अरविंद महिला कॉलेज के करियर काउंसलिंग व प्लेसमेंट सेल के सहयोग से सर्टिफिकेट प्रोग्राम इन बैंकिंग, फाइनेंस एंड इश्योरेंस (सीपीबीएफआई) के चौथे बैच का प्रमाणपत्र वितरण किया गया। यह समारोह महाविद्यालय परिसर में

आयोजित किया गया। इस कार्यक्रम में कुल 50 छात्राओं ने नामांकन कराया था, जिनमें से 49 छात्राओं ने अपनी ट्रेनिंग पूरी कर प्रमाणपत्र प्राप्त किया। समारोह की अध्यक्षता कॉलेज की प्राचार्या प्रो साधना ठाकुर ने की। कार्यक्रम का कुशल समन्वयन कोर्स कोऑर्डिनेटर डॉ आदित्य भारद्वाज की ओर से किया गया। इस अवसर पर करियर काउंसलिंग एवं प्लेसमेंट सेल की कोऑर्डिनेटर प्रो विमी सिंह व अन्य मौजूद रहे।

श्री अरविंद महिला कॉलेज में प्रमाणपत्र वितरित

पटना। श्री अरविंद महिला कॉलेज, पटना के करियर काउंसलिंग एवं प्लेसमेंट सेल की ओर से सर्टिफिकेट प्रोग्राम इन बैंकिंग, फाइनेंस एंड इश्योरेंस के चौथे बैच का प्रमाणपत्र वितरण समारोह हुआ। प्राचार्या प्रो. साधना ठाकुर उपस्थिति रही। समन्वय कोर्स कोऑर्डिनेटर डॉ. आदित्य भारद्वाज ने किया। करियर काउंसलिंग एवं प्लेसमेंट सेल की कोऑर्डिनेटर प्रो. विमी सिंह सहित सेल के सदस्य गोपाल कुमार, डॉ. सपना राय तथा विभा कृति उपस्थित रही।



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NOTICE

It is hereby informed that the Career Counseling and Placement Cell of this College in collaboration with UpGrad (A partner company of Bajaj FinServ Limited), is going to organize the 3rd batch of the Certification Program in Banking, Financial Services, and Insurance (CPBFI) to improve the employability of students of this College.

Details of this program are as under:

1. Eligibility for enrolment in the CPBFI Program:

- ✚ Students in the final year of U.G. (Vocational) and P.G. courses.
- ✚ UG / PG Pass-out students of the college.

2. Benefits of this Program:

(i) Students will learn employability skills from industry professionals. (ii) Students can apply for more than 15-20 job roles in the industry post-training.

3. Modules of Training:

Theme	Total Time	Time Per Day	Days	Mode
Communication Skills	36 Hours	4 Hours	9 Days	Hybrid- Both Online and Offline.
Insurance	24 Hours	4 Hours	6 Days	
Banking	24 Hours	2 Hours	12 Days	
Swaroop (Managing in Self)	12 Hours	3 Hours	4 Days	

4. Minimum 80% attendance is compulsory for the students to get the certificate. It is also mandatory to appear and secure passing marks in pre-assessment and post-assessment tests.
5. After the completion of the program, the students will be able to get Certificate which will be helpful to get jobs in the Banking, Finance and Insurance (BFI) Industry. Moreover, Bajaj FinServ will also share job opportunities with eligible candidates through alumni groups. In addition to this, a LIVE HR Workshop will also be provided.
6. The tentative date of commencement of the program is 10th September 2025.
7. Interested students are directed to fill out the registration form available in the library.
8. For more clarifications, contact members of the Cell or mail at placementcellsamc@gmail.com.
9. Only serious students who sincerely want to pursue this course need to apply. Those who drop out of the course (without a valid reason) will have to pay a penalty of Rs. 1000/-

Aditya Bhardwaj
4/9/2025
Mr. Aditya Bhardwaj

Organizing Secretary

Gopal Kumar
Mr. Gopal Kumar
Dr. Vibha Kriti
Dr. Sapna Barua

Members

Vimi Singh
4.9.25
Dr. Vimi Singh

Coordinator, Placement Cell

Sadhana Thakur
04/09/25
Prof. Sadhana Thakur

Principal

Certificate Programme in Banking, Finance and Insurance (CPBFI) BATCH PERFORMANCE REPORT

27 December 2025

To

The Principal and CPBFI Coordinator,
Sri Arvind Mahila College,
Patna (M Corp.), Bihar.

We are pleased to share the Batch Performance Report in respect of Batch Number 1 (CPBFI Batch Number CPB1161) conducted at your college/institute from 30-10-2025.

Our official training partner for the batch was **upGRAD Education Private Limited**.

OVERALL RESULT:

Number of students eligible for certificates - 39;

Passing Ratio - 84.78% %.

1. Student Profile Details (Based on Gross Enrolment):

Particulars	Number of students
Gross Enrolment	50
Of which: First Generation Graduates	27
Of which: Socially weaker Categories	29

First generation graduates and graduates from socially weaker section are very important segments for this flagship CSR initiative of Bajaj Finserv.

2. Student Participation Details:

Enrolment Details	No. of students
Enrolment	50
Cancellation	0
Drop-outs	4
Regular Students	46
Drop-out Ratio %	8.00%

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BATCH PERFORMANCE REPORT

Participation	No. of students
Pre-assessment	48
Post-assessment	44
HR Workshop	50
Feedback Survey	38
Certified	39

The student participation in the programme is driven by (a) the relevance of the programme in their individual career plans, (b) their understanding and conviction about the programme value and (c) their investment in the programme. A combination of all these factors leads to high participation.

3. Attendance Details

Course	Attendance %	Attendance Slab	% of students
Overview of Retail Banking	12.5	Below 65%	10.87%
Overview of Insurance	12.5	65 - 75%	2.17%
Communication and Workplace skills		75 - 85%	13.04%
		Above 85%	82.61%
Total		Total	100.00

Attendance is driven by (1) certification eligibility criteria (CPBFI requires minimum 65% attendance), (2) training quality, which is a combination of trainer's command over subject, the pedagogy used and students' participation and (3) students' willingness and ability to attend. Non-availability of infrastructure and mandatory college events or family events have a big influence on students' ability to attend.

4. Performance in online Assessment Tests - Average Scores

Course Name	Scores before training	Scores after training	Improvement
Overview of Retail Banking	41	78	37

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BATCH PERFORMANCE REPORT

Overview of Insurance	42	72	30
Communication and Workplace skills			
Total	43.02	79.88	36.86

Performance in online assessment tests is driven by the attendance and attentiveness of the students and by the training quality of CPBFI trainers. Students with higher attendance typically perform better than others.

5. Performance in HR Workshop Interviews

	Attended	Shortlisted	Success Rate %
Participation and success	50	23	46.00%

A HR Workshop is conducted at the end of every batch, wherein recruiters from Bajaj Finserv and its subsidiaries, interview candidates for specific roles in BFSI industry. The recruiters shortlist candidates based on these interviews and provide us a list of candidates that they believe have a very high chance of being selected in a job interview. This independent assessment by professional recruiters is a good 'lead' indicator of employability.

6. Student endorsement

Voice of students	% strongly agree
My confidence has improved (Attitude Development)	57.89%
My communication has improved (Skill Development)	65.79%
My industry knowledge has improved (Knowledge Development)	57.89%
CPBFI was the right decision for my career (Overall satisfaction)	71.05%

Students join CPBFI with different objectives, so, it is important to seek their confirmation about improvement in their own attitude, skills and knowledge. This confirmation along with HR Workshop performance are key performance indicators of CPBFI.

7. Net Promoter Score (NPS)

Voice of students	% of
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Certificate Programme in Banking, Finance and Insurance (CPBFI)

BATCH PERFORMANCE REPORT

	respondents
On a scale of 0-10 how likely are you to recommend CPBFI to others?	
Very Likely - Promoters - Score of 9 or 10	76.32%
Not Likely - Detractors - Score of 0 to 6	13.16%
Net Promoter Score = Promoters - Detractors	63.16
Overall Rating - Good (>0), Excellent (>50%), Exceptional (>70%)	Excellent

Net Promoter Score or NPS is globally regarded as a strong indicator of customer experience and loyalty. For CPBFI also NPS is regarded as an important success indicator.

8. Feedback about faculty:

Faculty Name	Subject	% of students
	Banking	68.42%
GYAN PRAKASH JHA	Insurance	50.00%
	CAWS	

% of students that have rated the respective faculty as "Excellent".

Feedback about individual trainers help in assessment of the trainers and their delivery quality. These ratings are used to identify best trainers for each subject and to plan supporting interventions for trainers that are not at par.

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BATCH PERFORMANCE REPORT

9. Comments from Bajaj Finserv CPBFI Team:

What worked well -

- The change in assessment scores suggests that students were committed to improve their capabilities and their efforts are evident.
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-

What could have been better -

- The high number of drop-out suggests that the students might have enrolled with a very different expectation from the programme or might not have enrolled voluntarily. These students lost an excellent opportunity to enhance their capabilities.
- Many students did not appear for the HR Workshop despite being regular in the classes. They would have learnt a lot from the experience.
-

We place on record our appreciation for the efforts put in by the coordinator Asst Prof Aditya Bhardwaj, and other staff in making the batch successful. Overall, some of the students have sincerely completed the program and performed well and we are confident, every one of them has a successful career ahead!

Thank you!!

Team BEYOND,

Bajaj Finserv Limited

6th Floor, Bajaj Finserv Corporate Office,
Off Pune-Ahmednagar Road, Viman Nagar, Pune - 411014.

LinkedIn: www.linkedin.com/company/finservcpbfi



FINSERV

CERTIFICATE — OF COMPLETION —

This is to certify that

AANCHAL TIWARI

From Sri Arvind Mahila College, Patna
has successfully completed the HR Workshop held under the
Certificate Programme in Banking, Finance and Insurance
by Bajaj Finserv Limited.

For Bajaj Finserv Limited

BFSA64808



Certificate of Completion

This is to certify that

AANCHAL TIWARI CPBFI Registration No - BFS64808

has successfully completed the 120- hour

Certificate Programme in Banking, Finance and Insurance
conducted at Sri Arvind Mahila College, Patna
between 03, November 2025 and 09, December 2025
in collaboration with Bajaj Finserv Limited.

A handwritten signature in black ink, appearing to read 'Pallavi Gandhalikar', written over a horizontal line.

For

Ms. Pallavi Gandhalikar
Head - Corporate Social Responsibility
Bajaj Finserv Limited

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माह 20

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