



Sri Arvind Mahila College, Patna
Accredited by NAAC with B Grade
(A Constituent Unit of Patliputra University, Patna)



REPORT OF THE 5th BATCH OF BAJAJ FINSERV (CPBFI)

Organized By: Career Counseling and Placement Cell in Collaboration with **Bajaj FinServ** Limited and **UpGrad** Education Private Limited.

Duration: 23/02/2026 to 04/04/2026

Certificate Distribution Date: 18/04/2026

1. ABOUT THE PROGRAMME

The Certificate Programme in Banking, Finance and Insurance (CPBFI) is a flagship CSR initiative of Bajaj FinServ designed to improve the employability of final-year undergraduate and postgraduate students. The 5th batch at Sri Arvind Mahila College was conducted with UpGrad Education Private Limited as the official training partner. The training structure was as follows:

Banking: 24 hours

Managing-Self: 12 hours

Insurance: 24 hours

Communication Skills: 36 hours

2. RESOURCE PERSONS / TRAINERS

The sessions were conducted by experienced trainers from their respective domains:

- Mr. Rahul Sengupta – Insurance
- Mr. Anjani Kumar – Banking
- Mrs. Tejashri Damame – Managing-Self
- Ms. Reena Gupta – Communication Skills

Their expert guidance and interactive teaching methods greatly contributed to the effectiveness of the programme. As the Course Coordinator, **Mr. Aditya Bhardwaj** along with cell's member **Mr. Gopal Kumar** played pivotal role in the successful execution of the CPBFI programme.

3. BATCH PROFILE & PERFORMANCE

The program focused on inclusive growth, specifically targeting first-generation graduates and students from socially weaker sections.

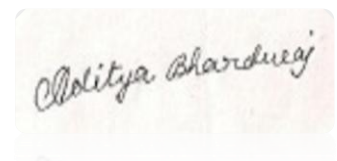
- **Gross Enrolment:** 40 students.
- **First Generation Graduates:** 22 students.
- **Socially Weaker Categories:** 25 students.
- **Successfully Completed CPBFI:** **33** students were awarded Course Completion Certificates. **35** students were awarded HR Workshop Certificates.

The batch demonstrated high academic standards and significant knowledge gain across the curriculum modules.

- **Passing Ratio:** **91.67%**.
- **Certificates Awarded:** 33 students successfully met the eligibility criteria.
- **Attendance:** 66.67% of the students maintained an attendance record above 85%.

4. CONCLUSION

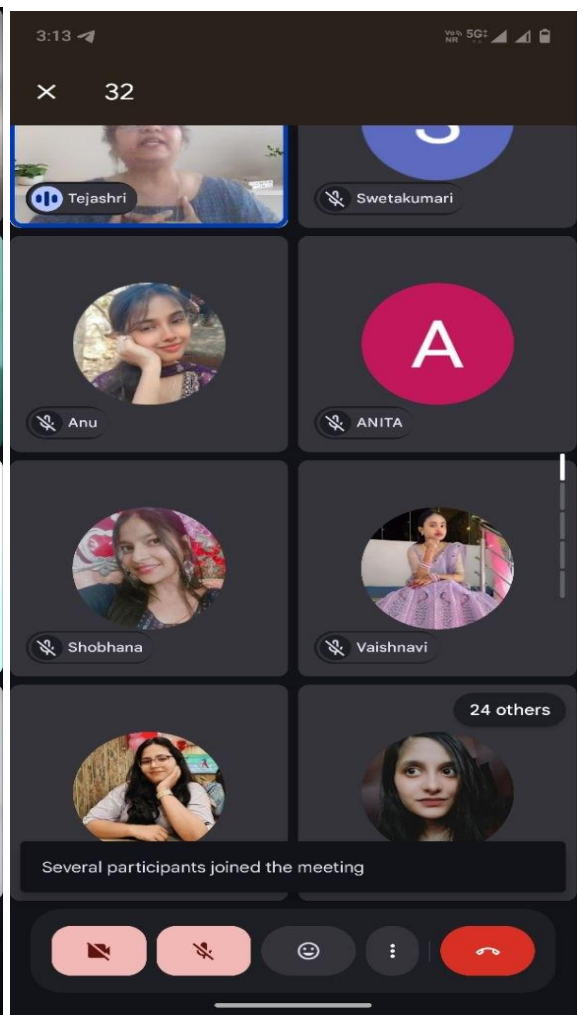
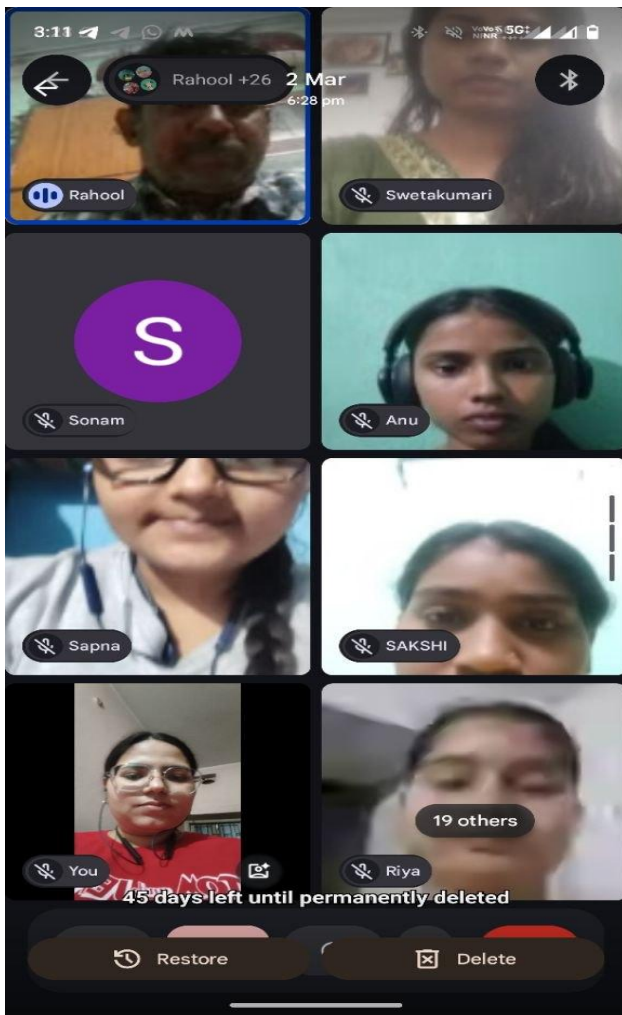
Insurance and Managing-self modules were conducted in online mode, whereas Banking and Communication skill modules were held in offline mode. On 06/04/2026, a post-assessment quiz was conducted. The HR workshop in online mode was conducted on 09/04/2026 with the objective of providing a real-life experience of a job interview. The certificate distribution ceremony was organized on 18/04/2026 and was presided over by Prof. In-Charge Dr. Sadhana Thakur. The Bajaj FinServ team placed on record their appreciation for the efforts of the organizing team in ensuring the smooth execution of the program.



Aditya Bhardwaj
Course Coordinator

GLIMPSES OF THE COURSE







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NOTICE

It is hereby informed that the Career Counseling and Placement Cell of this College, in collaboration with UpGrad (A partner company of Bajaj FinServ Limited), is going to organize the 5th batch of the Certification Program in Banking, Financial Services, and Insurance (CPBFI) to improve the employability of students of this College.

Details of this program are as under:

1. Eligibility for enrolment in the CPBFI Program:

- Students in the final year of U.G. (Vocational) and P.G. courses.
- UG / PG Pass-out students of the college & Students of UG Semester-VI (Eligible for Internship).

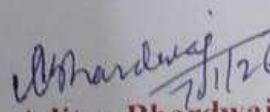
2. Benefits of this Program:

- (i) Students will learn employability skills from industry professionals. (ii) Students can apply for more than 15-20 job roles in the industry post-training.

Theme	Total Time	Time Per Day	Days	Mode
Communication Skills	36 Hours	4 Hours	9 Days	Few classes will be conducted in online mode and the rest in offline mode.
Insurance	24 Hours	4 Hours	6 Days	
Banking	24 Hours	2 Hours	12 Days	
Swaroop (Managing in Self)	12 Hours	3 Hours	4 Days	

3. Modules of Training:

- Minimum 80% attendance is compulsory for the students to get the certificate. It is also mandatory to appear and secure passing marks in pre-assessment and post-assessment tests.
- After the completion of the program, the students will be able to get Certificate which will be helpful to get jobs in the Banking, Finance and Insurance (BFI) Industry. Moreover, Bajaj FinServ will also share job opportunities with eligible candidates through alumni groups. In addition to this, a LIVE HR Workshop will also be provided.
- The tentative month of commencement of the program is February, 2026.
- Interested students are directed to fill out the registration form available in the library.
- For more clarifications, contact members of the Cell or email placementcellsamc@gmail.com.
- Only serious students who sincerely want to pursue this course need to apply. Those who drop out of the course (without a valid reason) will have to pay a penalty of Rs. 1000/-


Mr. Aditya Bhardwaj

Organizing Secretary


Mr. Gopal Kumar

Convener


Dr. Vimi Singh

Coordinator, Placement Cell


Prof. Sadhana Thakur

Principal

SRI ARVIND MAHILA COLLEGE, PATNA
BAJAJ-FINSERV UPGRAD CPBFI COURSE- 5TH BATCH
BATCH CODE CPB1520
RECEIVING OF CERTIFICATES- 18/04/2026

S. No.	Student Name	Student Code	Class	No. of Certificates	Signature
1	Alisha Kumari	BFSA86552	M.Com.	2	Alisha Kumari
2	Anika Kumari	BFSA86790	B.A.	2	Anika Kumari
3	Anita Rai	BFSA86615	M.Sc.	2	Anita Rai
4	Anjali Kumari	BFSA86785	B.Com.	2	Anjali Kumari
5	Anu Kumari	BFSA87088	B.Sc.	1	Anu Kumari
6	Astha kumari	BFSA86777	B.A.	2	Astha
7	Ayushi Priya	BFSA86875	B.Com.	1	Ayushi Priya
8	Jaya Pandey	BFSA86548	BCA	2	Jaya Pandey
9	Jyoti Pandey	BFSA86563	BCA	2	Jyoti Pandey
10	Kajal Kumari	BFSA86562	B.A.	2	
11	Khushboo kumari	BFSA86627	B.A.	1	Khushboo kumari
12	Khushi kumari	BFSA86635	B.A.	2	Khushi kumari
13	Manisha Kumari	BFSA87836	B.A.	1	Manisha Kumari
14	Muskan Kumari	BFSA86545	BCA	2	Muskan Kumari
15	Neeru Kumari	BFSA87543	M.A.	1	Neeru Kumari
16	Pari Sinha	BFSA86553	B.A. B.A.	2+ Acknowledgement Letter	
17	Payal Kumari	BFSA86655	B.Com.	2	Payal Kumari
18	Prakriti Singh	BFSA86544	B.Sc.	2+ Acknowledgement Letter	Prakriti Singh
19	Pratibha Kumari	BFSA86555	B.A.	2	Pratibha Kumari
20	Riya Kumari	BFSA86557	B.A.	2	Riya Kumari
21	Rupa Basak	BFSA86554	M.A.	2	
22	Sakshi kumari	BFSA86773	B.A.	1	Sakshi kumari
23	Sapna Kumari	BFSA86546	B.A.	2	Sapna Kumari
24	Shabana Parween	BFSA86558	B.A.	2	Shabana Parween
25	Shivani Kumari	BFSA86786	B.A.	2	Shivani Kumari
26	Shobhana Karunesh	BFSA86784	B.Com.	2	Shobhana
27	Shrutika Raj	BFSA86551	B.A.	2	
28	Simran Kumari	BFSA86566	B.Sc.	2	Simran Kumari
29	Sonam Kumari	BFSA87570	B.A.	1	Sonam Kumari
30	Surbhi Kumari	BFSA86549	B.A.	2	Surbhi Kumari
31	Sweta Kumari	BFSA86567	B.Sc.	2	Sweta Kumari
32	Usha Kumari	BFSA86561	B.A.	1	Usha Kumari
33	Vaishali Kumari	BFSA86625	B.A.	2	Vaishali Kumari
34	Vaishnavi Singh	BFSA86550	B.Com.	1 HR	Vaishnavi Singh
35	Varsha Kumari	BFSA86853	B.A.	2	Varsha Kumari



CERTIFICATE — OF COMPLETION —

This is to certify that

Pari Sinha

From Sri Arvind Mahila College, Patna
has successfully completed the HR Workshop held under the
Certificate Programme in Banking, Finance and Insurance
by Bajaj Finserv Limited.

A handwritten signature in blue ink, appearing to read 'Pari Sinha'.

For Bajaj Finserv Limited

BFSA86553



FINSERV

Certificate of Completion

This is to certify that

Pari Sinha CPBFI Registration No - BFS A86553

has successfully completed the 120- hour
Certificate Programme in Banking, Finance and Insurance
conducted at Sri Arvind Mahila College, Patna
between 23, February 2026 and 02, April 2026
in collaboration with Bajaj Finserv Limited.

For

Ms. Pallavi Gandhalikar
Head - Corporate Social Responsibility
Bajaj Finserv Limited

upGrad
ENTERPRISE

Certificate Programme in Banking, Finance and Insurance (CPBFI) BATCH PERFORMANCE REPORT

09 April 2026

To

The Principal and CPBFI Coordinator,
Sri Arvind Mahila College,
Patna (M Corp.), Bihar.

We are pleased to share the Batch Performance Report in respect of Batch Number 1 (CPBFI Batch Number CPB1520) conducted at your college/institute from 20-02-2026.

Our official training partner for the batch was **upGRAD Education Private Limited.**

OVERALL RESULT:

Number of students eligible for certificates - 33;

Passing Ratio - 91.67% %.

1. Student Profile Details (Based on Gross Enrolment):

Particulars	Number of students
Gross Enrolment	40
Of which: First Generation Graduates	22
Of which: Socially weaker Categories	25

First generation graduates and graduates from socially weaker section are very important segments for this flagship CSR initiative of Bajaj Finserv.

2. Student Participation Details:

Enrolment Details	No. of students
Enrolment	40
Cancellation	3
Drop-outs	1
Regular Students	36
Drop-out Ratio %	2.50%

Certificate Programme in Banking, Finance and Insurance (CPBFI) BATCH PERFORMANCE REPORT

Participation	No. of students
Pre-assessment	34
Post-assessment	33
HR Workshop	28
Feedback Survey	30
Certified	33

The student participation in the programme is driven by (a) the relevance of the programme in their individual career plans, (b) their understanding and conviction about the programme value and (c) their investment in the programme. A combination of all these factors leads to high participation.

3. Attendance Details

Course	Attendance %	Attendance Slab	% of students
Overview of Retail Banking	12.5	Below 65%	13.89%
Overview of Insurance	12.5	65 - 75%	11.11%
Communication and Workplace skills		75 - 85%	16.67%
		Above 85%	66.67%
Total		Total	100.00

Attendance is driven by (1) certification eligibility criteria (CPBFI requires minimum 65% attendance), (2) training quality, which is a combination of trainer’s command over subject, the pedagogy used and students’ participation and (3) students’ willingness and ability to attend. Non-availability of infrastructure and mandatory college events or family events have a big influence on students’ ability to attend.

4. Performance in online Assessment Tests - Average Scores

Course Name	Scores before training	Scores after training	Improvement
Overview of Retail Banking	61	78	17

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Overview of Insurance	54	75	21
Communication and Workplace skills			
Total	62.26	82.58	20.32

Performance in online assessment tests is driven by the attendance and attentiveness of the students and by the training quality of CPBFI trainers. Students with higher attendance typically perform better than others.

5. Performance in HR Workshop Interviews

	Attended	Shortlisted	Success Rate %
Participation and success	28	22	78.57%

A HR Workshop is conducted at the end of every batch, wherein recruiters from Bajaj Finserv and its subsidiaries, interview candidates for specific roles in BFSI industry. The recruiters shortlist candidates based on these interviews and provide us a list of candidates that they believe have a very high chance of being selected in a job interview. This independent assessment by professional recruiters is a good 'lead' indicator of employability.

6. Student endorsement

Voice of students	% strongly agree
My confidence has improved (Attitude Development)	43.33%
My communication has improved (Skill Development)	60.00%
My industry knowledge has improved (Knowledge Development)	53.33%
CPBFI was the right decision for my career (Overall satisfaction)	66.67%

Students join CPBFI with different objectives, so, it is important to seek their confirmation about improvement in their own attitude, skills and knowledge. This confirmation along with HR Workshop performance are key performance indicators of CPBFI.

7. Net Promoter Score (NPS)

Voice of students	% of
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Certificate Programme in Banking, Finance and Insurance (CPBFI) BATCH PERFORMANCE REPORT

	respondents
On a scale of 0-10 how likely are you to recommend CPBFI to others?	
Very Likely - Promoters - Score of 9 or 10	86.67%
Not Likely - Detractors - Score of 0 to 6	6.67%
Net Promoter Score = Promoters - Detractors	80
Overall Rating - Good (>0), Excellent (>50%), Exceptional (>70%)	Exceptional

Net Promoter Score or NPS is globally regarded as a strong indicator of customer experience and loyalty. For CPBFI also NPS is regarded as an important success indicator.

8. Feedback about faculty:

Faculty Name	Subject	% of students
	Banking	76.67%
RAHUL SENGUPTA	Insurance	66.67%
	CAWS	

% of students that have rated the respective faculty as “Excellent”.

Feedback about individual trainers help in assessment of the trainers and their delivery quality. These ratings are used to identify best trainers for each subject and to plan supporting interventions for trainers that are not at par.

Certificate Programme in Banking, Finance and Insurance (CPBFI) BATCH PERFORMANCE REPORT

9. Comments from Bajaj Finserv CPBFI Team:

What worked well -

- This was an excellent batch overall scoring well in most performance indicators.
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What could have been better -

- The high cancellation suggests that the students might have either enrolled without adequate understanding of the programme or might not have enrolled voluntarily.
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We place on record our appreciation for the efforts put in by the coordinator Asst Prof Aditya Bhardwaj, and other staff in making the batch successful. Overall, some of the students have sincerely completed the program and performed well and we are confident, every one of them has a successful career ahead!

Thank you!!

Team BEYOND,

Bajaj Finserv Limited

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LinkedIn: www.linkedin.com/company/finservcpbfi